

Let's Talk Understanding Conflict

Zoom workshops in June

Unresolved destructive conflict causes communication and relationship breakdown in families, teams and organisations of all kinds, making it difficult to live or work well together.

These workshops help participants to improve their understanding of conflict, how conflict may cause relationships to suffer, how good communication skills can help to prevent it from becoming destructive and how to deal creatively with conflict to restore and build relationships in families, organisations and communities.

These workshops will be of interest to individuals and to those who work in the voluntary, community and faith, public and private sectors, particularly team leaders.

Led by Joanna Williams, Director for Reconciliation



A series of three workshops delivered on Zoom on Fridays in June on 4th, 11th and 18th from 9.30am to 11.30am exploring...

- 1. Why conflict happens (4th)**
- 2. How relationships suffer (11th)**
- 3. Good communication skills to restore and build community (18th)**

Cost £90 as professional development (CPD, CMD) or £75 for personal use/interest

Please enquire about discounts for groups or teams

To book your place, please complete and return the booking form to andy.williams@blackleycentre.co.uk

Some comments on training by Joanna from the Blackley Centre

- I wish I had done it years ago. Everybody has to deal with conflict; you learn a whole range of various skills.
- I would absolutely 100% recommend the training to anyone I know or meet, the kindness, courteousness and sincerity of all the staff and absolute true professionalism has been amazing.
- Highest standard of training I have attended (and I have done a lot of training courses). It left me speechless, the quality was fantastic.